

Tele 256834/6
Mil:36833

Central Organisation ECHS
Adjutant Generals Branch
Integrated Headquarters
Ministry of Defence (Army)
Thimayya Marg
Near Gopinath Circle
Delhi Cantt -110010


B/49769/AG/ECHS

27 Dec 2023

IHQ of MoD (Navy)/Dir ECHS (N)
HQ IDS (Med Branch)
DAV, Subroto Park
HQ Southern Command (A/ECHS)
HQ Eastern Command (A/ECHS)
HQ Western Command (A/ECHS)
HQ Northern Command (A/ECHS)
HQ Central Command (A/ECHS)
HQ South Western Command (A/ECHS)
All Regional Centres

**POLICY FOR INVESTIGATIONS / PROSTHETIC
FITMENTS TAKING LONGER DURATION**

1. Please refer the followings:-
 - (a) CO ECHS letter No B/49778/AG/ECHS/ Claim/ Policy dated 30 Aug 2017.
 - (b) CO ECHS letter No B/49778/AG/ECHS/Claim/Advisory dated 17 Apr 2023.
2. As per letter No B/49778/AG/ECHS/Claim/Policy dated 30 Aug 2017 a bill needs to be uploaded within seven days or will be given a waiver upto 60 days by Dir RC. As per existing advisory on delayed / submission of claim as per letter at 1(b), any claim submitted beyond 60 days would be processed with a 30% deduction.
3. It has been brought out by certain labs and Prosthetic Centres that some investigation or fitment take longer period of time. These are processed in different cities or even outside the country. Thus, the final report can take longer time to get and more to upload the bills similarly prosthetic fitment also need to be customized and takes a prolonged period which may can extended beyond 60 days. Thus most of the time these bill goes into NMI needing waiver.
4. Apropos, it is directed that the submission of claim within seven days will start from the day the report is given to the patient. In case of prosthetic fitment the date of final fitment and bill production will be taken as the seven days will commence. The bill will clearly show the day the referral letter was presented to the lab/ centre, claim ID generated, the reason for long interval for report generation. Beyond that waiver or penalties would apply in accordance with the existing advisory on the subject In Para 1(a) and (b). This policy does not apply to routine tests/ investigations.
5. This has the approval of MD ECHS.


(Rajesh Battish)
Surg Capt
Offg Dir (Med)
For MD ECHS

Copy to:-

MoD/DoESW

CGDA

UTI-ITSL (BPA)

SDCPL

Internal

All Sec

Stats & Automation Sec

- for info pl.

- for info

- for uploading on website and issue
necessary instr to UTI-ITSL (BPA).