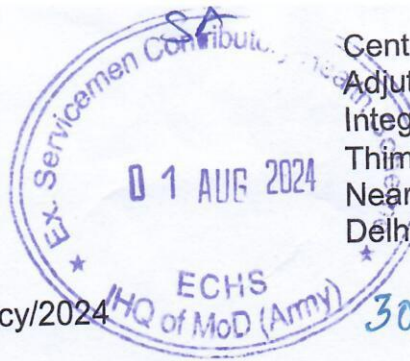


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Central Organisation ECHS
Adjutant General's Branch
Integrated Headquarters MoD(Army)
Thimayya Marg,
Near Gopinath Circle
Delhi Cantt-110010

B/49770/AG/ECHS/Treat/Policy/2024

30 Jul 2024

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All Regional Centres

ADVISORY FOR PROCESSING WAIVER DOCUMENTS

1. It is observed with concern, while processing waiver documents, that EIR is not raised in most of the cases be it online or offline neither date of first report post procedure/ investigation is mentioned at para 12 of appx. EIR is important document and proof of 1st report after treatment procedure/ investigation which becomes very significant in future litigations.
2. It is intimated that EIR must be raised in respect of an individual on first reporting day for reimbursement of that particular event carried out without referral or prior approval be it investigation, treatment procedure or OPD consultation at a non emp or an empanelled hospital even beyond 90 days from date of discharge/ event. For treatment /investigation at govt hospitals and under the special provisions for senior citizen above 70 years, wherever referral is dispensed with, EIR is not required.
3. It is important to upload only relevant document under various heads while processing claim as wrongly uploaded documents sometimes avoids autogeneration of necessary waivers leading to delay and offline processing.
4. In case emergency is justified by JDHS on appx of waiver documents, they must insist for an emergency certificate issued by the hospital. If the same is not received after repeated reminder it should be endorsed in SoC and 'Justification' section in Appx or BPA portal.

(Sri Kant Kumar)
Lt Col
Jt Dir (Med)
for MD ECHS

Internal

Claim Sec

- for info and necessary action please.

Stats & Automation Sec

- for uploading the letter on ECHS website and necessary modification in BPA/ UTIITSL portal.