

MONTHLY STATUS OF COMPLAINTS & LITIGATION, CENTRAL ORGANISATION ECHS

AS ON 31 JUL 2017

Ser No	Type	BBF AS ON 30 JUN 17	RECD DURING JUL 17	TOTAL COMPLAINTS IN PROCESS	UNDER PROCESS/ RESPONSE AWAITED FROM LOWER HQS	UNDER PROCESS WITHIN SECS IN CO ECHS	ACTION COMPLETED / RESOLVED	NOT YET ATTENDED	REMARKS
		(A)	(B)	(A + B)					
1	COMPLAINTS RECD WEF 01 JUL 17	834	69	903	444	99	360	-	-
	BY E-MAIL 38								
	BY POST 31								
	(a) Indl 16								
	(b) MoD 6								
	(c) Other Org 8								
	(d) Misc 1								
CPGRAMS	280	31	311	25	16	270	-	-	
COAS Cases	47	3	50	11	4	35	-	-	
COAS Whatsapp Gp	11	9	20	1	7	12	-	-	
VIP Cases	27	0	27	2	0	25	-	-	
PMO Cases	52	2	54	6	3	45	-	-	
AG'S Cases	26	6	32	6	4	22	-	-	
	Total	1277	120	1397	495	133	769	-	-
2	RTI	153	28	181	0	3	178	-	-
3	Court Cases	141	4	145	95	0	50	-	-
4	Consumer Cases	35	2	37	32	0	5	-	-
5	Legal Notices	28	1	29	12	0	17	-	-
	Total	357	35	392	139	3	250	-	-